# **User manual**

Series CareWell universal transfer- and changing bench

# **MobiCare**





Foreword

### Dear Customer!

We would like to thank you for your trust extended to us and for purchasing our product.

The Changing bench CareWell MobiCare distinguishes itself by its quality, security, easy operation and modern design.

For optimal use of this aid, we ask you and possible other users to carefully read this operating manual.

Please read through these instructions carefully before first use and handle equipment appropriately!



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# 2 Table of contents

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# 3 Safety instructions

The Changing bench CareWell MobiCare is CE-marked and fulfills the requirements of the lastest directives. It was developed in line with most recent findings. Production is subject to an on-going quality control.

Please read this user manual carefully before operating the Changing bench.

The user manual is an integral part of the Rehab aid. In case of loss, request a new copy or download directly from our download area on our homepage www.ato-form.com.

Please keep the user manual in a safe place, accessible to care and maintenance staff.

The user manual does not replace the experience of supervisory staff with the experience and knowledge of operators, which they gained from (for example) training courses.

In the event of specific or difficult applications, the user manual represents a guide to the most important handling.

Ensure all users of this aid understand its handling and the meaning of the symbols attached to the device.

Accidents can be prevented when technical instructions according to the EWG guidelines are followed.

Protective coverings, labels and warning notices may not be removed.

The maximum load-bearing capacity of the CareWell MobiCare is 225 kg.

For the Model HD2000 is the maximum load-bearing capacity 500 kg.

Regular monitoring at your specialist dealer (at least once a year) lengthens the life time of the Changing bench and gives you security.

Please also see section: maintenance and overhaul.



# 3 Safety instructions

- Before mounting or using the Changing bench CareWell MobiCare carefully read all instructions of this user manual, as these have been drawn up for your safety and as a guideline for the correct use and maintenance of this product. This operating manual is an indispensable component of the delivery and should be stored carefully for further use.
- The operating manual is intended for retailers and users of the Changing bench CareWell MobiCare, (or their carers). It contains the required information to secure the correct use of the product, it cannot, however replace the necessary experience of the user or assistant in handling the device.
- The reseller has the duty to deliver the device ready for operation and to explain precisely the functions and technical data of the device, as well as provide the necessary support and briefing needed for a correct and efficient use of the device.
- The given instructions of the operating manual, refers to the point in time of the device being placed on the market. The manufacturer reserves the right to introduce any modifications which prove necessary to the device and associated operating manual, without being bound to change previous devices and associated operating manuals.
- The Changing bench CareWell MobiCare must only be operated under supervision of a qualified person, or respectively a family member of the user.

- Never leave the user of the aid unattended.
- The CareWell MobiCare may only be operated by persons who have familiarized themselves with the standards and rules of the present operating manual.
- The CareWell MobiCare may only be used by persons of a suitable stature and physical aptitude.
- Never place a patient in an aid, which is not coordinated with his or hers body height and weight.
- Adjust settings only in the unloaded condition.
- Do not place any hot beverages or objects onto the aid you have purchased, as this would seriously damage the aid.
- Do not load any heavy objects onto the aid, as this would impair the structure, the centre of gravity and consequently impair the balance.
- Always ensure there are no obstacles in operating range of the rehab aid, such as carpets, stairs or objects on the floor, which could lead to the Changing bench CareWell MobiCare overturning.
- Move all objects out of the way, which could be hit or fall whilst operating the aid.
- Never use the aid on rough terrain, steeply sloping ground or stairs.
- Do not use the rehab aid before ensuring a complete and correct fitting of the safety belts. if available.
- Check all adjustable parts are locked, before every use of the aid.



- The brakes must be applied when the device is switched off or not in use.
- Apply the lever brakes for a secure stand when stopping.
- Always lock brakes before use, when setting, adjusting functions or accessories.
- Please note the individual and overall safety relevant information when using several rehabilitation aids simultaneously.
- All aspects of spatial influences (uneven, wet and smooth floors, steps or similar) must be taken into consideration by the carer or user.
- Do not use the CareWell MobiCare before checking the wheels of the aid.
- Wet and dirtied wheels can decrease the braking effect.
- Check regularly if all screws and handles etc. are firmly tightened. Worn and defect parts are to be repaired or replaced immediately. This is especially important to ensure a safe use of the rehab aid! Carefully check the clamping jigs and the like are securely fixed.
- Do not use the aid, if parts of it are damaged or missing. Missing parts are only to be replaced with original spare parts.
- Do not carry out any interferences or measurements if you are unsure of their effects. For your own safety contact the nearest service centre or contact the dealer directly.
- In case of accidents or malfunctions, contact the dealer or manufacturer from whom you purchased the device.

- The manufacturer is not liable for damage to persons, objects or animals resulting from false usage of the equipment by the user or third parties, through incorrect mounting of parts and accessories, by neglect or poor maintenance, neglect, through unauthorized alterations and modifications, usage of non-original spare parts or accessories, through unpredictable and exceptional events resulting from non-compliance of the regulations in the presented operating manual.
- Clean the Changing bench CareWell MobiCare in accordance with the instructions given in the chapter "cleaning".
- Please ensure before use the product is cleaned according to the cleaning instructions and if indicated also disinfected.
- Any serious incidents occurring in connection with the product must be reported to the manufacturer (ATO FORM GmbH) and the competent authority of the country in which the user is resident.



We constantly develop new aids and improve existing products. We are happy to receive your suggestions of every description.



Warranty and product liability CE-sign and position

# 4 Warranty and product liability

ATO FORM grants the required by law warranty of your country against defects in workmanship and materials.

The warranty would be adversely affected if the customer's responsibility of servicing and/or daily maintenance is not carried out according to the guidelines and intervals prescribed by the supplier and/or stated in the manual.

For further information, we refer to the ATO FORM homepage/download www.ato-form.com.

The warranty can only be sustained if the ATO FORM product is in use in the same country where it was purchased and if the product can be identified by the serial number. The warranty does not cover accidental damage, including damage caused by misuse or neglect.

The manufacturer's obligations transfer then to the person carrying out the modifications.

The warranty does not extend to nondurable parts, which are subject to normal wear and tear and need periodic replacement.

The warranty is null and void if non-original ATO FORM parts/accessories are used, or if the product is repaired or altered by anyone other than an authorized ATO FORM representative or by trained personnel officially recognized by ATO FORM for repair and maintenance of ATO FORM products.

ATO FORM reserves the right to inspect the product being claimed for and the relevant documentation before agreeing to the warranty claim and to decide upon whether to replace or repair the defective product. It is the customer's responsibility to return the item being claimed for under warranty to the address of purchase.

The warranty is given by ATO FORM or, subsequently, an ATO FORM dealer.

# 5 CE sign and position

The CE label with details of the manufacturer, article number, serial number and production date is located on the basic frame, opposite the battery unit and control box.
(Refer to the Product overview on page 11.)





Indications and prophylaxis Purpose of use

# 6 Indications and prophylaxis

#### **Indications**

- Paralysis of the lower extremities
- Muscular diseases
- · People with lack of mobility
- · And much more

### **Contraindications**

- People at risk of falling
- Epilepsy

The list of contraindications does not grant guarantee completeness.

The patient's general condition is an important part of the risk assessment. In individual cases, the decision must be made by the attending physician, who must weigh the risks versus the expected benefits.

# 7 Purpose of use

The device must be prescribed by a medical specialist, who has tested beforehand and determined if the CareWell MobiCare is suitable for the individual therapeutic goal of the patient. Furthermore, the medical specialist has determined the aid to be suitable according to measurements, weight and willingness of the patient to use the aid.

The aid is delivered via an authorised technician in compliance with the requirements of the country where it is being used and in strict accordance with the information and instructions in this manual for adjustments of the aid according to the measurements of the user. Only compliance of the regulations and instructions can lead to positive ergonomically effects.

We wish you every success when using the Changing bench CareWell MobiCare.



Product overview

# 8 Product overview

# 8.1 Basic model

- 1. Basic frame with safety skirt
- 2. Safety casters individually lockable
- 3. Battery unit
- 4. Control box

- 5. Remote control
- 6. Paper roll holder
- 7. Side rails
- 8. CE label





Product overview

# 8.2 Accessories / options

According to the current status, there are no accessories for this product available.

For a complete overview of our extensive range of accessories for the CareWell Mobi-Care see item **11 Types and accessories** on page 18.



Initial operation

# 9 Initial operation

The reseller is to unpack the unit, ensure that the components and accessories listed in the scope of delivery are all present and undamaged, and give the buyer the initial instructions on use of the aid. Above all the reseller should read through the complete present user manual carefully, in order to then explain it to the customer in detail.

This way, with help of the reseller, the user as well as the attendant must become familiar with the correct operation of the aid.

Once the demonstration has been completed, the reseller must ensure the user and/ or the assistant have fully understood the basic functions of the equipment. This is the only way to prevent the user from dangerous situations.

The above mentioned requirements must be observed for first use and also for reuse.

The seller must give instruction for use, as well as explain the basic functions of the device according to MPG (medical products law) to qualified staff.



# 10 Assembly and adjustment

### 10.1 Basic model

### **Preparation:**

Unpack the product and remove the packing materials.

The device is completely assembled.

Ensure that the product is complete and undamaged.

### **Electrical system**

The universal transfer and changing table is equipped with a control unit and a battery unit. The height setting can be adjusted from 43.5 to 90.5 cm via battery or mains power.

### Charging the battery unit

After receiving the universal transfer & changing table, charge the battery for at least 8 hours by connecting the universal transfer & changing table to mains power.

The battery always has a small residual running time to be able to shut down the table in an emergency.

Depending on the user weight, at maximum weight a maximum of one lift is recommended, then charge for 6 hours.

Buzzer function: The buzzer issues a warning if a button on the hand control is pressed and the battery capacity is low.







### LED operation display

Solid yellow:

Charging (battery not ready)

LFD is off:

fully charged (battery ready)

The charger integrated in the battery unit is only supplied with power via the control unit.

The switch-mode power supply of the control unit is equipped with a wide-range input for the voltage range 100 - 240V AC 50/60Hz.



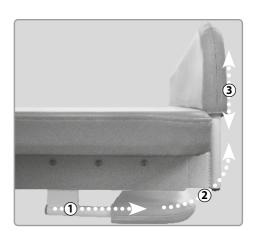
### Setting up the side guard

- 1. Pull the side guard outwards with both hands.
- 2. Slide it up to a vertical position.
- 3. Lift it completely so that it can slide and lock into the small depression on its own.

Repeat this on the other side.

For storage, push the side guard completely under the lying surface





### **Attention**

To avoid possible damage or injury, make sure that the side guard is pushed completely under the lying surface when stored.



# Use of the universal transfer and changing table

### Moving the patient from a wheelchair

Lift the side guard and fold it down. Store the side guard under the table. Move the table down to the height of the wheelchair seat. Now you can easily relocate the patient.

### Moving the patient with a lifting device

Lift the patient onto the table. Ensure that both side guards are set up.

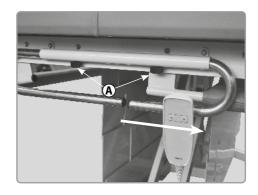


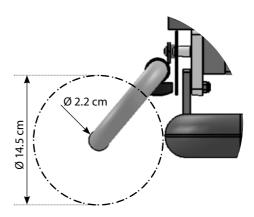


### Paper roll holder

The paper roll holder can accommodate a paper roll with a length of 70.0 cm, an inner diameter of at least 2.2 cm and an outer diameter of maximum 14.5 cm.

For this purpose, loosen the screws (A) on the paper roll holder and pull the paper roll holder apart.







# 11 Types and accessories

### 11.1 Basic model

| CW-MC-1400E | <b>Mobile changing bench CareWell MobiCare 1400</b> lying surface 140 x 75 cm, basic frame stainless steel        |
|-------------|-------------------------------------------------------------------------------------------------------------------|
| CW-MC-1400  | <b>Mobile changing bench CareWell MobiCare 1400</b><br>lying surface 140 x 75 cm, basic frame steel powder-coated |
| CW-MC-1600E | <b>Mobile changing bench CareWell MobiCare 1600</b> lying surface 160 x 75 cm, basic frame stainless steel        |
| CW-MC-1600  | <b>Mobile changing bench CareWell MobiCare 1600</b><br>lying surface 160 x 75 cm, basic frame steel powder-coated |
| CW-MC-1800E | <b>Mobile changing bench CareWell MobiCare 1800</b> lying surface 180 x 75 cm, basic frame stainless steel        |
| CW-MC-1800  | <b>Mobile changing bench CareWell MobiCare 1800</b><br>lying surface 180 x 75 cm, basic frame steel powder-coated |
| CW-MC-2000E | <b>Mobile changing bench CareWell MobiCare HD 2000</b> lying surface 200 x 96 cm, basic frame stainless steel     |
| CW-MC-2000  | <b>Mobile changing bench CareWell MobiCare HD 2000</b> lying surface 200 x 96 cm, basic frame steel powder-coated |

The most up-to-date overview of our extensive range of accessories for CareWell MobiCare and their description as well as much more useful information can be found on our homepage www.ato-form.com.

For special problems, or if it seems the accessories you require are not demonstrated nor described, please contact us. We may already have the right solution for you.

# ato forms

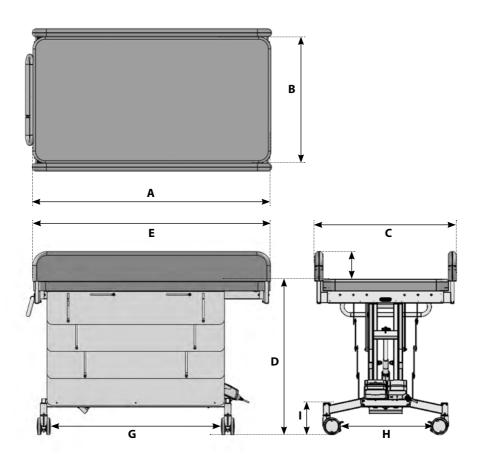


Technical details

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|   | CareWell MobiCare                 |     | 1400         | 1600         | 1800         | HD 2000      |
|---|-----------------------------------|-----|--------------|--------------|--------------|--------------|
| ⋖ | Length lying surface              | CH. | 140.0        | 160.0        | 180.0        | 200.0        |
| В | Width lying surface               | E   | 75.0         | 75.0         | 75.0         | 0.96         |
| U | Width including side rails        | E   | 85.5         | 85.5         | 85.5         | 105.0        |
|   | Hight lying surface               | E   | 43.5 to 90.5 | 43.5 to 90.5 | 43.5 to 90.5 | 55.5 to 90.5 |
| ш | Width safety side rails           | E   | 140.7        | 140.7        | 140.7        | 160.7        |
| ш | Hight safety side rails           | E   | 16.5         | 16.5         | 16.5         | 20.0         |
| U | Distance between castors (length) | E   | 108.0        | 108.0        | 108.0        | 140.0        |
| I | Distance between castors (width)  | E   | 54.0         | 54.0         | 54.0         | 63.0         |
| - | Chassis height                    | E   | 18.9         | 18.9         | 18.9         | 19.5         |
|   | Protection class                  |     | PX 6         | IPX 6        | IPX 6        | IPX 6        |
|   | Max. user weight                  | kg  | 225.0        | 225.0        | 225.0        | 500.0        |
|   | Product weight                    | ķ   | 86.0         | 88.0         | 0.06         | 100.0        |

# Technical changes reserved!



### Construction

The basic framework consists of powder-coated steel or stainless steel, depending on the model and version. The padded surface is made of fireproof synthetic leather (PVC).

# **Operating conditions**

Standby power consumption: approx. 0.5 W (230 V).

Duty cycle: maximum 10% (or 2 minutes) use, then 18 minutes break.

The control box is suitable for use at temperatures of +5 °C - +40 °C.

Current protection class 2



Cleaning and disinfection

# 13 Cleaning and disinfection

Leftovers, dirt and dust are always to be removed. Moving parts work easier, if you apply one drop of oil after cleaning.

### Cleaning the metal parts:

The painted and chromed parts of the Changing bench should only be cleaned using a soft cloth and mild and alcohol based customary cleaning agents.

### Cleaning the wooden surfaces:

The wooden surfaces should be cleaned using a damp cloth.

### Cleaning the plastic parts:

The plastic parts should only be cleaned using a soft cloth and mild and alcohol based customary cleaning agents.

### Cleaning the rollers/wheels and joints:

Keep these clean at all times; regularly remove dust, hairs and other accumulating dirt from rollers.

### Cleaning of textiles and imitation leather:

These are best cleaned using water and a mild detergent.

When using the cleaning agents the instructions of the manufacturer must be observed.

### Disinfection:

For disinfecting, use household disinfectants and consider the following indications:

The assistant must wear suitable protective clothing (for example gloves) in order to avoid infections.

When using disinfecting agents always follow the instructions of the manufacturer.

### Warning

Do not use strong solvents, which could damage the surface of the device.

The use of a high-pressure cleaner will void the warranty.

Ensure that the upholstery are kept clean. Urine and sweat can damage the product.

# ato forms



Maintenance and overhaul

# 14 Maintenance and overhaul

For the protection of the warranty and safety, it is especially important that the Changing bench is serviced regularly once a year from the date of purchase.

It is recommended to make service arrangements. The manufacture will gladly provide the maintenance check list to your specialist dealer on request.

Please contact your specialist dealer to carry out corrective maintenance works for your CareWell MobiCare.

The device should be checked by the manufacturer at the latest after 3 years.

### **Maintenance Checklist**

### **Castors**

- · No damage or wear
- · Firm seat

#### **Brakes**

- · Free from grease and dirt
- Full brake function
- · No signs of damage or wear

#### Frame

- Metal parts; no signs of damage or wear, especially for adjustable parts
- · Welding seams are intact
- Fasteners, bolts, nuts and springs are secure
- Replacement of parts if there is any sign of wear
- No signs of wear of damage of the safety components

### Upholstery pads

· No signs of wear



Maintenance and overhaul

| Date | Service performed | Name | Sign |
|------|-------------------|------|------|
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Operating life and Re-use

# 15 Operating life and Re-use

The CareWell MobiCare is made from high quality materials and is subject to a continuous quality control in our house. Because of this and the solid construction, the expected operating life of our product is up to 5 years, depending on the usage intensity and number of re-uses, under normal and compliance with its intended use (according to the instructions given in our user manual).

The expected operating life does not apply to wear parts.

The product CareWell MobiCare was designed so it could be reused after the application of various measures.

Following measures should be followed:

- Thorough cleaning and disinfecting using appropriate cleaning agents.
- · Replacement of wear parts
- Maintenance, following the maintenance schedule of the manufacturer or authorized specialist dealer.
- Preparing accompanying documents and release for re-use.



Faults, repairs, spare parts

# 16 Faults, repairs, spare parts

If your toilet seat lift CareWell MobiCare cannot be operated?

Please ensure.....

- The plug is plugged in the socket and is supplied with power.
- All plug connections are plugged in correctly and secured.

Try and shut down the fault.

Failing that, contact your specialist dealer / reseller.

Only original accessories and original spare parts may be used. Non-compliance with these instructions and repairs carried out or modifications made to the CareWell MobiCare or its parts by unauthorized persons, voids any warranties.

In these cases, any product liability granted by the manufacturer (ATO FORM GmbH, Zur Lauterhecke 34, 63877 Sailauf, Germany) is voided in advance.

For all questions about spare parts and accessories contact your specialist dealer or the ATO FORM-Service +49 6093 944-0.

Spare parts and accessories must not be removed or replaced while the patient is using the Changing bench!



Storage

# 17 Storage

Keep this operating manual in a safe place, where you or care and maintenance staff have access to it.

The current version of these instructions for use can be found on our homepage in the download area.

You can find more information about the product on our homepage at www.ato-form.com or under this QR code.

# ato forms



# Disposal of battery operated devices



The battery pack must not be disposed of together with normal household waste at the end of its service life. Please observe the legal requirements in your area. Your municipal government and locally based waste disposal companies will be happy to provide you with information in this regard.

In environmental protection matters: All packaging parts are re-useable.

All packaging parts are re-useable. The cardboard packaging is to be recycled as waste paper. We therefore use paper as filler material. Possible used plastic film of the packaging are made out of PE and are therefore low in pollutant and can either be recycled or burnt.



### Complete Range:

- Head and body protection
- Walking aids
- Gait trainer
- Standing aids
- Seating aids
- Hoists
- Customized solutions

Thank you for your interest in our products. For questions please contact ATO FORM GmbH or your specialist dealer.

Your ATO FORM Team



### ATO FORM GmbH

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Your specialist dealer